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Total No. of Pages : 02

Total No. of Questions : 09

PGDCA (2018 Batch) (Sem.-1)
COMMUNICATION AND SOFT SKILLS
Subject Code : PDCA-105
M.Code : 50505

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Answer briefly :
 - a) Define Verbal Communication.
 - b) What is meant by Technical Communication?
 - c) Define Communication.
 - d) Name any two functions of Communication.
 - e) What is meant by imaginative paragraph writing?
 - f) Name any two examples of formal letters.
 - g) Comment on Extempore.
 - h) What is meant by instruction manual?
 - i) Differentiate between Report and Thesis.
 - j) Why are indexes important? Comment.

SECTION-B

2. Explain external and internal functions of communication.
3. Discuss in detail the various types of barriers to communication.
4. Explain the format for formal letters by taking suitable examples.
5. What are interviews? Explain.
6. Write the different steps for creating a Dissertation.

SECTION-C

7. Explain the following in detail :
 - a) Technical Reports
 - b) Creating Indexes
8.
 - a) Explain the seven C's of Communication.
 - b) Differentiate Meetings and Conferences.
9. Discuss the following concepts by taking suitable examples :
 - a) Precise Writing
 - b) Non Verbal Communication

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.