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Total No. of Pages : 02

Total No. of Questions : 18

MHMCT (Sem.-3)
ACCOMMODATION MANAGEMENT
Subject Code : MHM-406C-18
M.Code : 78022

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

Explain briefly the following term :

1. Room section
2. Division of work document
3. SOP
4. Zero base budgeting
5. Performance standards
6. What is Contract?
7. Frequency schedule
8. Operating supplies
9. What is planning?
10. Ergonomics

SECTION-B

11. Explain Boutique Hotel concept.
12. What is time and motion study?
13. How are Housekeeping operations planned in a soon to be opened property?
14. Explain the different types of Contract.
15. Explain the purchasing procedure for Guest supplies.

SECTION-C

16. What is Energy conservation? Discuss methods that may be adopted by Hotels for energy conservation.
17. Discuss the importance of team work and leadership in Housekeeping.
18. Write an essay on the current planning trends in Housekeeping.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.