

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 09

MHMCT (2018 Batch) (Sem.-2)  
ACCOMMODATION OPERATION - II

Subject Code : MHM-204-18

M.Code : 76022

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

## SECTION-A

1. Define the following :
  - a) Spring Cleaning
  - b) Public Areas
  - c) Evening Service
  - d) Guest Supplies
  - e) Types of Linen
  - f) OPL
  - g) Types of Pests
  - h) Scalds
  - i) Valet Service
  - j) Laundry Agents

## SECTION-B

2. Draw and label the formats used in cleaning process.
3. How will you select Linen for a 5 star hotel? Discuss the factors.
4. Explain the daily cleaning of Occupied and Departure Rooms.
5. Differentiate between OPL and Commercial Laundry.
6. What is the process for Dry-Cleaning? Name any two Drycleaning agents.

## SECTION-C

7. What is First-Aid? How will you handle a fall in the lobby?
8. Briefly explain the measures for Pest Control.
9. Throw light on the cleaning of Public Areas.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.