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Total No. of Pages : 02

Total No. of Questions : 09

MHMCT (2018 Batch) (Sem.-2)
ACCOMMODATION OPERATION - II

Subject Code : MHM-204-18

M.Code : 76022

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Define the following :

- a) Crinkle sheet
- b) Vacant room
- c) Spring cleaning
- d) Occupancy report
- e) Solarium
- f) Cutting down
- g) Darning
- h) First aid
- i) Potential pest
- j) Accident report form

SECTION-B

2. List at least ten guestroom supplies and ten bathroom supplies.
3. Why pest control is important?
4. Draw the layout of a linen room.
5. Explain any five laundry equipments.
6. Compare the merits and demerits of an OPL against a contract laundry.

SECTION C

7. What is the procedure of cleaning a checkout room that room attendant should follow?
8. Explain process of dry cleaning. What are various dry cleaning agents commonly used?
9. Explain the factors to be considered while designing uniforms for hotel staff.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.