Roll No. Total No. of Pages: 02

Total No. of Questions: 09

# MECM (2015 & Onward) (Sem.-2) EMOTIONAL INTELLIGENCE

Subject Code: MECM-204 M.Code: 28009

Time: 3 Hrs. Max. Marks: 60

## INSTRUCTION TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

- 1. Write short notes on the following:
  - a) What are emotions?
  - b) Concept of positive emotions
  - c) Human instincts
  - d) Conflict management
  - e) Emotional adjustment
  - f) Regression
  - g) Identification
  - h) Rationalization
  - i) Attitude
  - j) Self-perception

1 | M-28009 (S2)-1699

## **SECTION-B**

- 2. What are the characteristics of emotions of a person?
- 3. Discuss different techniques of attitude transformation.
- 4. Discuss the importance of emotional intelligence.
- 5. What is the role of media in attitude formation?
- 6. Explain the situations that are responsible for conflicts.

### **SECTION-C**

- 7. Discuss different techniques of conflict management.
- 8. What are the factors affecting lifestyle issues of students.
- 9. What is the role of a teacher in emotional management in classroom?

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

2 | M-28009 (S2)-1699