

Roll No. 

--	--	--	--	--	--	--	--	--	--	--	--

Total No. of Pages: 02

Total No. of Questions: 09

**Master of Tourism and Travel Management (Sem. – 1)**  
**PRINCIPLES AND PRACTICES OF MANAGEMENT**

**Subject Code: MTTM-101-18**

**M Code: 75623**

**Date of Examination : 10-01-2023**

**Time: 3 Hrs.**

**Max. Marks: 60**

**INSTRUCTIONS TO CANDIDATES:**

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

**SECTION-A**

1. Write Briefly:
  - a) Define Delegation.
  - b) What is Organizing?
  - c) What are standing plans?
  - d) Define Motivation.
  - e) Differentiate between formal and informal organization.
  - f) Define Management.
  - g) Differentiate between strategies and policies.
  - h) What is leadership?
  - i) Differentiate between Centralization and Decentralization.
  - j) Define staffing.

## **SECTION-B**

2. Pen down the various levels of management.
3. Discuss the process of coordination.
4. Discuss the importance and barriers of communication.
5. Discuss the different types of leadership.
6. Define planning. Pen down the steps of planning process.

## **SECTION-C**

7. Differentiate between the principles of Taylor & Fayol.
8. "Motivation means the process of stimulating people to action to accomplish desired goals". Explain with the help of Maslow's Theory and Herzberg Theory.
9. Define controlling. Pen down the control process and various control techniques.

**NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.**