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Total No. of Pages : 02

Total No. of Questions : 09

MTTM (Sem.-1)
COMPUTER APPLICATIONS IN TOURISM & HOSPITALITY
INDUSTRY

Subject Code : MTTM-106-18

M.Code : 75628

Date of Examination : 21-01-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. Answer briefly :

- a) What are programming languages?
- b) What is Amadeus?
- c) What is spreadsheet?
- d) What is micro computer?
- e) What is SPSS?
- f) What is MS office?
- g) What is electronic highway?
- h) What are graphic tools?
- i) What is multi-media technology?
- j) What is artificial intelligence?

SECTION-B

2. Pen down the different programming languages and its features.
3. Discuss the types of storage used in microcomputer.
4. What is management information system? Discuss the role of office automation and E-mail in MIS.
5. Pen down the steps for information storage and retrieval.
6. What is multimedia technology? Discuss its major characteristics.

SECTION-C

7. Define software packages. Discuss the different types of software packages.
8. What is an operating system? Discuss the functioning, uses and types of operating system.
9. What is CRS? Discuss the CRS used for Airlines with the details of the different packages used for the same.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.