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# M.Sc.(IT)/MCA/PGDCA (2019 Batch) (Sem.–1) TECHNICAL COMMUNICATION Subject Code : PGCA-1905 M.Code : 76975 Date of Examination : 19-01-2023

Time: 3 Hrs.

Max. Marks : 70

# INSTRUCTIONS TO CANDIDATES :

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION B & C. have FOUR questions each.
- 3. Attempt any FIVE questions from SECTION B & C carrying TEN marks each.
- 4. Select atleast TWO questions from SECTION B & C.

### SECTION-A

### 1. Answer the following :

- a) Email
- b) Advantages of speaking skills.
- c) Extempore.
- d) About the preparation techniques for an interview.
- e) Art of public speaking.
- f) Memo.
- g) Two uses of Technical Reports.
- h) Importance of Conference.
- i) Net Etiquettes.
- j) Bibliography.

#### **SECTION-B**

- 2. What is Communication? What are the functions of Communication?
- 3. What is the process of communication? Explain Shannon & Weaver's model of communication.
- 4. What is non-verbal communication? Explain in detail the types of non-verbal communication.
- 5. Write a paragraph on 'Importance of Higher Education'.

### **SECTION-C**

- 6. Explain Technical Proposals, Research Papers, Dissertation & Thesis, Technical Reports.
- 7. Explain the 4 Ps of Presentation along with examples.
- 8. What is GD? Explain Do's & Don'ts for an effective group discussion?
- 9. What do you understand by the term 'Interview'? What are the different kinds of interviews? Write down the tips for an effective interview.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.