Roll No. Total No. of Pages : 02

Total No. of Questions: 09

B.Voc. (Tourism and Hospitality Management) (Sem.-3)

BASICS OF MANAGEMENT

Subject Code: BVTHM 309-19

M.Code: 78448

Date of Examination: 21-12-22

Time: 3 Hrs. Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly:

- a) Financial management
- b) Supervision
- c) Unity of command
- d) Functional foremanship
- e) Fatigue study
- f) Forecasting
- g) Group decisions
- h) Centralization
- i) Selection
- j) Directing

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SECTION-B

- 2. Discuss various steps involve in decision making.
- 3. Define a policy. Describe the process of policy formulation.
- 4. Discuss the contribution of F.W. Taylor in the field of management.
- 5. Explain the process followed in staffing.
- 6. Discuss the meaning and characteristics of leadership.

SECTION-C

- 7. Describe in brief Fayol's general principles of management.
- 8. Discuss the important nature and scope of directing.
- 9. Discuss the objectives and limitations of control.

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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