

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 09

B.Voc. (THM) (Sem.-2)
HOUSEKEEPING OPERATIONS

Subject Code : BVTHM-205-19

M.Code : 77499

Date of Examination : 14-07-22

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.**

SECTION-A

1. Write briefly :

- a) What is facade cleaning?
- b) What is Log sheet?
- c) Explain guest special request register.
- d) What is special cleaning?
- e) What is Murphy bed?
- f) What are electronic locks?
- g) How do you control cockroaches?
- h) What are front of the house areas?
- i) What is block cleaning?
- j) What is silver fish?

SECTION-B

2. Explain the various types of beds.
3. Differentiate between maids report and housekeepers report.
4. Draw a neat format of Entering checklist and explain its usage.
5. Explain the procedure for cleaning of an occupied guest room.
6. Explain the following :
 - a) Call register
 - b) VIP list.

SECTION-C

7. Discuss in detail the work routine and associated problems in high traffic areas.
8. Write a detailed note on the various types of keys and their control.
9. What are pests? Discuss integrated pest management.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.