

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

B.Voc. (Child Caregiver) (Sem.-2)
HEALTH & HYGIENE STANDARDS

Subject Code : BVOCCEG-205

M.Code : 78037

Date of Examination : 08-07-22

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.**

SECTION-A

1. Define the following :
 - a. Etiquettes
 - b. First aid
 - c. CPR
 - d. Hazard
 - e. Contamination
 - f. HACCP
 - g. Sustainability
 - h. Micro-organisms
 - i. Sanitize
 - j. Wet area

SECTION-B

2. Do's and don'ts of telephone etiquettes.
3. Briefly explain any ten personality traits of front line staff.
4. Define Detergent. Enumerate qualities of a good detergent.
5. Explain different types of fire Extinguishers.
6. Explain personal hygiene standards in a kitchen.

SECTION-C

7. List the various manual equipments used in cleaning. Suggest the care and maintenance of same.
8. *“First impression is the last impression which is created by guest handling department”*. Justify the statement.
9. What are the principles of cleaning?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.