

**Roll No.**

**Total No. of Pages : 02**

**Total No. of Questions : 09**

**B.Voc.(Child Caregiver) (Sem.-2)**  
**HEALTH & HYGIENE STANDARDS**

**Subject Code : BVOCCEG-205**

**M.Code : 78037**

**Date of Examination : 24-12-22**

**Time : 3 Hrs.**

**Max. Marks : 60**

**INSTRUCTIONS TO CANDIDATES :**

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.**

## SECTION-A

**1. Define the following :**

- a. How should the women be treated by the fellow male employees?
- b. What are telephone etiquettes?
- c. What do you mean by polite behaviour of the employees?
- d. How should a guest be treated by the hotel staff?
- e. What types of facilities be provided to the physically handicap guest on arrival at the hotel?
- f. What is first aid technique for the guests?
- g. Is it a sensible gesture to talk to guests of the hotel while chewing the chewing gum why?
- h. How can the waste be disposed in the hotels?
- i. What do you mean by adequate ventilation?
- j. How can the material be stored and stacked in the care homes?

## **SECTION-B**

2. What type of behaviour should be expected from the employees towards the guests? Why?
3. What are personal hygiene aspects?
4. What do you understand by recycle, reduce and reuse of the waste?
5. What are the ways of disposal of garbage? What is the use of different colour dustbins?
6. What is pollution? How can the pollution be controlled?

## **SECTION-C**

7. What is personal hygiene? How can hygiene be maintained? How should the people behave while coughing- sneezing in front of others?
8. What is waste? How can the waste be managed or disposed off? Can some of the waste be re-used. How?
9. What do you mean by regular supervision and cleanliness of the care homes? What are care homes, who live there?

**NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.**