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Total No. of Pages: 02

Total No. of Questions: 09

B.Voc. (Tourism and Hospitality Management)(Sem. – 1)

FUNDAMENTALS OF HOUSEKEEPING

Subject Code: BVTHM-105-19

M Code: 77181

Date of Examination : 19-01-23

Time: 3 Hrs.

Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. Write short notes on:

- a) Back of the house areas
- b) Eye for detail
- c) Spring cleaning
- d) Role of soaps in cleaning
- e) Granolithic floor
- f) Maintenance of wood
- g) Occupancy report
- h) OOO
- i) Polivit
- j) Linen room

SECTION-B

2. Explain the duties & responsibilities of the Executive Housekeeper.
3. Write a short note on the use of Eco-friendly products in Housekeeping.
4. Explain the interdepartmental coordination between Housekeeping and Maintenance.
5. Explain the process of cleaning & maintaining a door with a steel frame and glass.
6. List the personality traits of housekeeping personnel.

SECTION-C

7. Classify and explain any ten types of cleaning agents.
8. Draw a neat layout of Housekeeping department in a large hotel. Explain.
9. Explain any five types of wall finishes. How are they cleaned & maintained?

NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.