

Roll No.

Total No. of Pages : 02

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BTTM (Sem.-6)

AIRLINE SERVICES AND IN-FLIGHT FACILITIES

Subject Code : BTM-602-18

M.Code : 79705

Date of Examination : 02-01-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.**

SECTION-A

- 1. Answer briefly :**
- a) Air taxis
 - b) Non-scheduled airlines
 - c) Short haul and Long haul
 - d) Cabin crew
 - e) Business class service
 - f) Special handling of passengers
 - g) Pre-flight briefing
 - h) Public announcements
 - i) Aircraft galleys
 - j) Commuters.

SECTION-B

2. Explain the significance of low cost carriers in airline industry.
3. Explain the challenges of cabin crew profession.
4. Explain the significance of pre-flight galley checks.
5. Explain various types of meal service in the flight.
6. Explain the responsibilities of airline staff during taxiing.

SECTION-C

7. Discuss the past, present and future of airline industry.
8. Discuss the duties and responsibilities of cabin crew members.
9. Explain in detail the proper handling techniques of galley equipments.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.