

**Roll No.**

**Total No. of Pages : 02**

**Total No. of Questions : 09**

**BTTM (Sem.-2)**

## HOTEL AND RESORT MANAGEMENT

**Subject Code : BTTM-206-18**

**M.Code : 75869**

**Date of Examination : 24-12-22**

**Time : 3 Hrs.**

**Max. Marks : 60**

**INSTRUCTIONS TO CANDIDATES :**

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

## SECTION-A

**1. Write briefly :**

- Define Hotel.
- Studio room
- Suite room
- Convention halls
- Landscaping
- Guest registration card
- Function prospectus
- Concierge
- American plan
- Resort management.

## **SECTION-B**

2. Discuss the incentives and subsidies available to hotels in tourist areas.
3. Describe the permits, regulatory conditions and guidelines for hotels in India.
4. Explain the role of Housekeeping department in a Hotel.
5. Discuss the various types of functions which can be organized in a banquet.
6. List down the duties & responsibilities of Front office manager.

## **SECTION-C**

7. Discuss in detail the classification and star categorization of hotel.
8. **Write a short note on:**
  - a) Procedure of arrangement for business meeting in a banquet.
  - b) Reports and records in banquet.
9. Explain the stages and principles for resort management and development.

**NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.**