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Total No. of Pages : 02

Total No. of Questions : 09

BTTM (Sem.-1)
INTRODUCTION TO HOSPITALITY INDUSTRY

Subject Code : BTTM-105-18

M.Code : 75421

Date of Examination : 24-01-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Explain the following :

- a) Eco Hotel
- b) Difference between American Service and Gueridon Service
- c) Golf resorts
- d) Duties of Assistant Housekeeper
- e) Residential Hotels
- f) Types of Menu
- g) Youth Hostels
- h) Heritage Hotels
- i) Duties of Bell Desk
- j) International hotel Chain.

SECTION-B

2. Write a note on hotel grading system in India.
3. Discuss the essential components of Hospitality Industry.
4. Exemplify the duties of food and beverage department of Hotel.
5. How the picture of Hotel Industry has been changing rapidly? Discuss.
6. Describe the cruise and in flight service operations in Catering Industry.

SECTION-C

7. What are the latest trends that prevail in the Hospitality Industry?
8. Discuss the various types of restaurants in detail.
9. Discuss the factors responsible for the growth of Hotel Sector in India.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.