

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHSRM (2014 & Onwards) (Sem.-4)
HOUSEKEEPING, HYGIENE AND SANITATION
Subject Code : BHSRM-401
M.Code : 71297

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Short answer type question :

- a) Protective clothing
- b) Glass fiber
- c) Degreasers
- d) Organic solvents
- e) Water pollution
- f) Sanitation
- g) Hard water
- h) Pest control
- i) Terrazzo floors
- j) Tufted carpets

SECTION-B

2. What are the points to consider in the choice of cleaning equipment?
3. What are cleaning agents? Discuss their classification.
4. Explain lost and found procedure.
5. Discuss the importance of desk control operations in housekeeping department.
6. Why personal hygiene is important for food handlers?

SECTION-C

7. Write an essay on safe and correct procedure of waste disposal for hotels.
8. Discuss in detail various finishes applied to walls.
9. Discuss in detail the types of protective clothing worn in different departments of hotel their selection criteria and use.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.