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Total No. of Pages : 02

Total No. of Questions : 09

BHSRM (2012 & Onwards) (Sem.-2)  
**HUMAN RESOURCE MANAGEMENT**  
Subject Code : BHSRM-204  
Paper ID : [G1144]

Time : 3 Hrs.

Max. Marks : 60

**INSTRUCTION TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

**SECTION-A**

**Q1 Answer briefly :**

- a) What is Job specification?
- b) What are objectives of Training & Development?
- c) Define Fringe benefits.
- d) Differentiate between recruitment & selection.
- e) What do you mean by collective bargaining?
- f) What is job rotation?
- g) What do you mean by human resource planning?
- h) What is retrenchment?
- i) What is induction programme?
- j) What do you mean by employee stock option scheme?

## SECTION-B

Q2 Discuss the benefits of performance appraisal.

Q3 Discuss the various methods of recruitment.

Q4 Describe the various benefits offered in spa industry.

Q5 Discuss the various methods of Job Evaluation.

Q6 Discuss the responsibility of manager towards sexual harassment.

## SECTION-C

Q7 What is Human Resource Management? Discuss the importance, objectives, functions and policies of HRM.

Q8 What is the rationale of training in industry? Give an overview of the different methods and process of training.

Q9 What is meant by Grievance? Discuss the process and steps in grievance handling.