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Total No. of Pages : 02

Total No. of Questions : 09

BHSRM (2012 & Onwards) (Sem.-2)
HUMAN RESOURCE MANAGEMENT
Subject Code : BHSRM-204
M.Code : 46509

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Answer briefly :

- a) What is the role of HRM?
- b) What is meant by retrenchment?
- c) What is suspension?
- d) What is compensation?
- e) Define Induction.
- f) Differentiate between job description & job analysis.
- g) What is meant by dismissal?
- h) What is meant by employee counseling?
- i) What are the benefits of spa industry?
- j) What is meant by performance appraisal?

SECTION-B

2. Discuss the concept, importance and policies of HRM.
3. Discuss the various career development programmes in hospitality industry.
4. What is recruitment? Explain the various internal and external sources of recruitment.
5. Discuss the different components of salary structure.
6. What is meant by employee grievance? Pen down the way to discover and the steps to handle the grievance.

SECTION-C

7. What is the role of training in career development? Explain in detail about on the job training and off the job training methods with appropriate examples.
8. What is the importance of performance appraisal and discuss its various methods?
9. What is meant by sexual harassment? Discuss the various gender related issues, code of conduct and manager's responsibility towards sexual harassment.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.