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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (E-III) (Sem.-8)
HOUSEKEEPING OPERATIONS-IV
Subject Code : BH-402
Paper ID : [C0359]

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each. SECTION-B contains FIVE questions carrying 21/
2. and students has to attempt any FOUR questions. 2 (Two and Half) marks each
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :
 - a) Dustette
 - b) Abrasives
 - c) Linoleum flooring
 - d) Drugget
 - e) Wall paper
 - f) Steam press
 - g) Dado
 - h) Capital expenses
 - i) Inventory
 - j) Standard size of a double bed

SECTION-B

2. Discuss how operating budget act as a control tool for the housekeeper.
3. Enlist the pre-operating operations of housekeeping department.
4. What are surfactants? Explain the role of soap/detergent in cleaning the surface.
5. Give the standard sizes of any five linen items kept in a guest room.
6. Compare and contrast the duties of floor supervisor and public area supervisor.

SECTION-C

7. What do you understand by soft opening of a hotel? Discuss the pre-operating operations of housekeeping department.
8. What are the factors to be considered while choosing a suitable type of wall covering? Give suitable examples.
9. Discuss any five electrically operated cleaning equipments used in a hotel housekeeping giving brief detail of their operation and use.