

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-6)
HOUSEKEEPING OPERATIONS-IV

Subject Code : BH-402

M.Code : 14589

Date of Examination : 16-01-23

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION-A

1. **Write short notes on :**
 - a. Par Level of Linen
 - b. Linen Inventory System
 - c. Turndown Service
 - d. Mansion polish
 - e. Guest Supplies
 - f. Guest Amenities
 - g. Buffing clothe uses
 - h. Taski
 - i. R1 uses
 - j. Wall covering.

SECTION-B

2. Enlist the various types of Linen used in Hotels along with their Sizes?
3. Discuss in detail about the factors to be kept in mind while the selection of Linen?
4. Enlist the different flooring used in star hotels.
5. Write in detail about operating budget and pre operating budget.
6. What does Daily, Weekly and Fortnightly and Monthly Cleaning mean? Discuss in detail.

SECTION-C

7. Write in brief about the different housekeeping chemicals and there generic code used.
8. What are the different supplies that are generally in the room and different equipment used in cleaning of a room.
9. Write in elaborate on inventory control system of Housekeeping department.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.