

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-2)
HOUSE KEEPING-II

Subject Code : BH-114

M.Code : 14522

Date of Examination : 03-01-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION-A

- 1. Write short notes on :**

- a) Wi-fi
- b) Sani-bin
- c) Emergency key
- d) Electronic locks
- e) Computerised Card keys
- f) VIP lists
- g) Call register
- h) Lost and Found register
- i) What is fade cleaning?
- j) Front of the house areas.

SECTION-B

2. Write a note on importance of key control.
3. Draw a neat layout of a standard guest room.
4. Discuss the relationship of housekeeping with maintenance department.
5. Discuss the use of guest room inspection checklist with the help of a format.
6. What are Handover records and why they are important?

SECTION-C

7. Write a note on work routine and associated problems in high traffic areas.
8. Write a detailed note on use of computers in housekeeping department.
9. **Explain the following :**
 - a) record of special cleaning
 - b) work orders.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.