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Total No. of Pages: 02

Total No. of Questions: 09

BHMCT (Sem. – 2)
ACCOMMODATION OPERATIONS-II
Subject Code: BHMCT-207-18
M Code: 75886
Date of Examination : 22-12-2022

Time: 3 Hrs.

Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. Write short notes on:
 - a) Smart Card
 - b) Terrazzo
 - c) Twin-Bed
 - d) Key-Jacket
 - e) Rexin
 - f) Work Order
 - g) Call Register
 - h) Water Closet
 - i) Façade
 - j) Back-of-the-house

SECTION-B

2. Mention the methods to be used for removing the hardness of the water.
3. Explain the procedure used to clean the surface having Leather and Brass finish.
4. Enumerate the use of maintaining Lost & Found register in a hotel with its suitable format.
5. How Preventive maintenance is different from Breakdown maintenance?
6. Enlist any-5 points for the care & storage of Cleaning agents.

SECTION-C

7. What are the different types of Flooring found in hotels? Specify the area and utility of each.
8. Mention the standard operating procedure adopted by GRA to clean a dirty vacant Guest room.
9. Discuss the different types of key used in a five star hotel.

NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.