

**Roll No.**

**Total No. of Pages : 02**

**Total No. of Questions : 09**

**BHMCT (Sem.-1)**  
**HOUSE KEEPING-I**  
**Subject Code : BH-113**  
**M.Code : 14507**  
**Date of Examination : 17-01-23**

**Time : 3 Hrs.**

**Max. Marks : 30**

**INSTRUCTIONS TO CANDIDATES :**

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

## SECTION-A

**1. Write short notes on :**

- a) What is block cleaning?
- b) What is the importance of cleaning?
- c) What is the utility of linen room?
- d) What do you mean by eye for detail?
- e) What do you mean by chelating agents?
- f) What do you mean by borosilicate glass?
- g) Write **any two** examples of hard floors.
- h) Write **any two** examples of disinfectants.
- i) Write **any two** duties carried out by laundry supervisor.
- j) What are absorbents?

## **SECTION-B**

2. Discuss role and importance of housekeeping department in Hospitality Operations?
3. List out various duties and responsibilities carried out by evening shift supervisor?
4. Write a brief note on principles of cleaning.
5. Write a brief note on use, care and storage of cleaning agents.
6. Write a short note on composition, care and cleaning of wood surfaces.

## **SECTION-C**

7. Write a detailed note on hierarchy of housekeeping department of a Large Hotel.
8. Differentiate between the following:
  - a) Spring and deep cleaning
  - b) Periodic and weekly-cleaning.
9. Answer the following questions:
  - a) What are the types of abrasives?
  - b) What are the types of floor sealers?

**NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.**