

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-1)
FRONT OFFICE FOUNDATION-I
Subject Code : BHMCT-105-18
M.Code : 75139
Date of Examination : 14-01-23

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. **Explain briefly :**
 - a) Heritage hotels
 - b) Spa
 - c) Boutique hotels
 - d) Condominium
 - e) Registration
 - f) Concierge
 - g) Green hotels
 - h) Franchise
 - i) Motels
 - j) Downtown hotels.

SECTION-B

2. Explain the duties and responsibilities of Front Office Manager.
3. What are the different types of rooms in a star hotel? Explain.
4. Briefly explain the equipments used in Front Office.
5. Discuss the role of tourism industry in Indian economy.
6. What are the various function areas in front office department?

SECTION-C

7. Draw out a Model Front Office Organization Hierarchy of a Five star deluxe Hotel.
8. Broadly classify Hotels based on the location, size and clientele served.
9. What do you understand by Time share & Vacation ownership? Explain with suitable examples.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.