

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 18

BHMCT (2018 Onwards) (Sem.-1)
ACCOMODATION OPERATIONS-I
Subject Code : BHMCT-107-18
M.Code : 75141

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

Write short notes on :

- Q1 Floor Supervisor
- Q2 Suite
- Q3 Transient Hotel
- Q4 House Person
- Q5 Eye for detail
- Q6 CMMS
- Q7 Coverlet
- Q8 Hopper
- Q9 Jewellers Rouge
- Q10 Granite

SECTION-B

- Q11 Draw an organisational chart of housekeeping department for a large hotel.
- Q12 Enlist various principals of cleaning.
- Q13 Classify various types of linen used in a hotel.
- Q14 Write in brief about supplies for a standard single room.
- Q15 Discuss about coordination of housekeeping department with Front Office & Maintenance.

SECTION-C

- Q16 Discuss in detail about various type of waste found in hotel and their disposal process.
- Q17 Classify and explain various types of cleaning agents.
- Q18 Draw an layout of housekeeping department for a large hotel & explain various section of it.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.