

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-1)
ACCOMMODATION OPERATIONS-I

Subject Code : BHMCT-107-18

M.Code : 75141

Date of Examination : 17-01-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

- 1. Write short notes on :**
- a) Eye for detail
 - b) Uniform room
 - c) G.R.A.
 - d) Twin room
 - e) Spring cleaning
 - f) Entomologically clean
 - g) Infestation
 - h) Maintenance work order
 - i) Uniform inventory
 - j) Amenities kept on vanity counter.

SECTION-B

2. Draw a neat layout of housekeeping department giving an overview of sub sections in the department.
3. List the duties and responsibilities of Housekeeping Desk control Supervisor.
4. Classify cleaning based on frequency of cleaning. Give suitable examples for each.
5. Compare the preventive measures and control measures applied for Pest Control in a hotel.
6. How does the use of computers help in day to day operations of Housekeeping department?

SECTION-C

7. Discuss the role of housekeeping in various types of establishments.
8. What is Soiling? What are various types of Soil and how should they be cleaned?
9. Describe the interdepartmental relationship of Housekeeping with Maintenance and Stores?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.