Roll No.

Total No. of Pages : 02

Total No. of Questions : 18

B.Tech.(IT) (2012 to 2017 E-III) (Sem.-7) ENTERPRISE RESOURCE PLANNING Subject Code : BTCS-916 M.Code : 71992

Time: 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

Define the following :

- 1. What are the limitations of ERP?
- 2. What are the misconceptions about ERP?
- 3. State various business modules in the ERP system.
- 4. Name the ERP products of SAP.
- 5. List any two limitations of ERP.
- 6. Name the elements of supply-chain-Management.
- 7. What do you mean by Business Intelligence?
- 8. Who are the main players in the ERP market?
- 9. What is Business Integration and how do the ERP systems achieve it?
- 10. What is OLAP?

SECTION-B

- 11. What are the factors to be considered in selecting an ERP Package?
- 12. How ERP is useful in managing the supply chain in an enterprise? Explain.
- 13. How CRM enabled ERP system is useful to the organizations? Explain.
- 14. Explain the functions of sales, distribution and Service modules of ERP.
- 15. Explain in detail about the various Risks in ERP.

SECTION-C

- 16. With suitable representation examine the different phases of the ERP implementation Life Cycle.
- 17. What are the different approaches to ERP implementation? Define integrated data module. Discuss tangible and intangible benefits of ERP. Will there be any increase in Productivity after ERP implementation.
- 18. What are the Business modules in an ERP system? Explain their functions and features in detail.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.