B.Tech. (CSE) (Sem–5)

ENTERPRISE RESOURCE PLANNING

Subject Code : BTES 501-18

M.Code : 78319

Date of Examination : 14-06-2023

Time : 3 Hrs.   Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :
1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly :

    a) CRM

    b) SSA Global

    c) BPR

    d) TQM

    e) e-Commerce

    f) Data Mining

    g) Oracle

    h) Main characteristics of MIS

    i) Solutions offered by QAD

    j) Benefits of SAP.

SECTION-B

2. List the limitations and benefits of ERP.

3. What are the various tasks performed during pre-implementation?

4. What are the Business Modules present in an ERP package?

5. Write down functions of JD Edwards and its different product modules.

6. How ERP and E-Commerce are related? Explain it with examples.

SECTION-C

7. What are the 12 rules of OLAP? Explain direct and indirect benefits of ERP?

8. Explain various ERP modules and parameters of materials management in ERP system.

9. Explain the various ERP implementation strategies and how the performance of ERP model is maximised?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.