

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

B.Sc.(HMCT) (Sem.-5)

FRONT OFFICE-III

Subject Code : BSHM-503

M.Code : 75392

Date of Examination : 16-12-2022

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.**

SECTION-A

1. Explain in one line each :
 - a) Fixed Budget
 - b) % of no show
 - c) Zero Budget
 - d) Occupancy %
 - e) ARR
 - f) Rev-Par
 - g) “*It is twelve o'clock / noon.*” Translate in French.
 - h) “*Happy journey, Good bye Sir.*” Translate in French.
 - i) “*Pour sept nuits. S'il vous-plait?*” Translate in English.
 - j) “*Ce quiest le prix par chamber par jour?*” Translate in English.

SECTION -B

2. Write a note upon Market Share Index.
3. Write forecasting formula for forecasted rooms' availability.
4. Differentiate between Refining Budget & Capital operational Budget.
5. What are the benefits of Forecasting? Enlist.
6. What are the various types of budget? Brief about them.

SECTION-C

7. Discuss various methods used for evaluating & measuring Hotels performance.
8. Draw a neat format of 10 day forecasting form and its importance.
9. Elucidate objectives of budgetary control & limitations of budgeting.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.