

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

B.Sc.(HMCT) (Sem.-5)

FRONT OFFICE-III

Subject Code : BSHM-503

M.Code : 75392

Date of Examination : 16-12-2022

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Explain in one line each :

- a) Fixed Budget
- b) % of no show
- c) Zero Budget
- d) Occupancy %
- e) ARR
- f) Rev-Par
- g) "It is twelve o'clock / noon." Translate in French.
- h) "Happy journey, Good bye Sir." Translate in French.
- i) "Pour sept nuits. S'il vous-plait?" Translate in English.
- j) "Ce quiest le prix par chamber par jour?" Translate in English.

SECTION -B

2. Write a note upon Market Share Index.
3. Write forecasting formula for forecasted rooms' availability.
4. Differentiate between Refining Budget & Capital operational Budget.
5. What are the benefits of Forecasting? Enlist.
6. What are the various types of budget? Brief about them.

SECTION-C

7. Discuss various methods used for evaluating & measuring Hotels performance.
8. Draw a neat format of 10 day forecasting form and its importance.
9. Elucidate objectives of budgetary control & limitations of budgeting.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.