

**Roll No.**

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**Total No. of Pages : 02**

**Total No. of Questions : 18**

**BBA (Sem.-5)**

## ORGANISATION CHANGE & DEVELOPMENT

**Subject Code : BBA-532-18**

**M.Code : 78200**

**Time : 3 Hrs.**

**Max. Marks : 60**

**INSTRUCTIONS TO CANDIDATES :**

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTIONS-B consists of FOUR Sub-sections : Units-I, II, III & IV.**
3. **Each Sub-section contains TWO questions each, carrying TEN marks each.**
4. **Student has to attempt any ONE question from each Sub-section.**

## SECTION-A

**Write briefly :**

- 1) Define OD.
- 2) Values and beliefs of OD.
- 3) Define parallel learning structures.
- 4) Why do people resist the changes?
- 5) Stages of OD process.
- 6) Participation.
- 7) T-groups and its characteristics.
- 8) Explain the concept of Career Anchors.
- 9) Quality movement in OD.
- 10) Future of OD.

## **SECTION-B**

### **UNIT-I**

- 11) Define organizational change. What are various types of change? Discuss various strategies of implementing organizational change?
- 12) Briefly explain the Kurt Lewin's model of planned change?

### **UNIT-II**

- 13) Discuss in detail various forces influencing change. Why do people resist change? Suggest some measures to overcome the resistance to change.
- 14) a) Discuss in detail action research model of OD.  
b) Discuss in detail Ethics in OD.

### **UNIT-III**

- 15) Define OD Interventions. Discuss in detail various characteristics of OD interventions.
- 16) Define Team. What are characteristics of a good team? Briefly explain various team interventions with the help of examples.

### **UNIT-IV**

- 17) Discuss in detail various issues in client and consultant relationship. Explain your answer with the help of suitable illustrations.
- 18) a) Explain third party peace making interventions for organizational change.  
b) Discuss various contemporary issues in OD.

**NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.**