

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 18

BBA (Sem.-5)
INDUSTRIAL RELATIONS & LABOUR LAW
Subject Code : BBA-531-18
M.Code : 78197

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTIONS-B** consists of **FOUR** Sub-sections : Units-I, II, III & IV.
3. Each Sub-section contains **TWO** questions each, carrying **TEN** marks each.
4. Student has to attempt any **ONE** question from each Sub-section.

SECTION-A

Answer briefly :

- 1) Write the importance of Industrial Relations.
- 2) Who were the main leaders of trade union movement in the pre-independence period?
- 3) Define Quality Circles.
- 4) What is the concept of Collective Bargaining?
- 5) Define Grievance.
- 6) What are the disputes of interest?
- 7) What is Wild Cat Strike?
- 8) Write the importance of Works Committees.
- 9) Define Industrial Dispute.
- 10) Differentiate between Available Surplus and Allocable Surplus for payment of Bonus.

SECTION-B

UNIT-I

- 11) Discuss the sociological and psychological approaches of Industrial Relations.
- 12) Explain the nature of trade unions and briefly describe the problems of trade unions in India.

UNIT-II

- 13) Explain the essential conditions for success of collective bargaining.
- 14) Explain the model grievance redressal procedure.

UNIT-III

- 15) Discuss the concept of workers participation in management. Explain its objectives.
- 16) Explain the main causes of industrial conflicts in India.

UNIT-IV

- 17) Discuss the welfare provisions under the Factories Act, 1948.
- 18) Explain the main provisions of the Payment of Wages Act.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.