

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BBA (Sem.-2)

ORGANIZATION BEHAVIOUR

Subject Code : BBA-201

M.Code : 10544

Date of Examination : 02-01-23

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTIONS-B consists of FOUR Sub-sections : Units-I, II, III & IV.**
3. **Each Sub-section contains TWO questions each, carrying TEN marks each.**
4. **Student has to attempt any ONE question from each Sub-section.**

SECTION-A

- 1. Answer briefly :**
- a) Self esteem
 - b) Personality Type B
 - c) Attribution.
 - d) Stereotyping
 - e) Theory X & Theory Y.
 - f) Group cohesiveness
 - g) Laissez faire leader.
 - h) Machiavellianism.
 - i) Organisational culture
 - j) Hygiene factors.

SECTION-B

Unit-I

2. Why is it important for managers to have the knowledge of organisation behaviour?
3. What are the present-day challenges in organizational behaviour?

Unit-II

4. What is Perception? What are the factors leading to perceptual errors?
5. What is Personality? What are its major dominants?

Unit-III

6. Explain the process of group formation, outlining the hindrance in it and how can they be overcome to form effective groups.
7. Describe the leadership styles usually adopted in management of business. What is the process of effective leadership?

Unit-IV

8. Define organization culture and also explain the main characteristics and components of culture.
9. What are individual and group stressors? Discuss in detail stress coping strategies.

NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.